Why Won't My Video Play in Google Chrome?

The newest version of Google Chrome contains a change to autoplay that may interfere with your ability to view streaming content. If you’re using version 66+ of Chrome and are having trouble viewing video, follow these steps to resolve:

1. Open a Google Chrome browser window.
2. In the address bar, type the following: `chrome://flags/#autoplay-policy`

![Chrome Flags](image)

3. Use the drop-down menu to select **No user gesture is required**.

![Autoplay Policy](image)

4. Click the **Relaunch Now** button that appears at the bottom right of your screen.

---

Copyright 2017 Granicus, Inc. All rights reserved.
5. Return to the video player and refresh the page if necessary.